

NORWALK GAMER SYMPHONY ORCHESTRA PRIVACY POLICY

Effective: January 8, 2024

This Privacy Policy describes how Norwalk Gamer Symphony Orchestra, Inc. and its affiliates (“NGSO” or “we”) collect, use, store, and disclose certain personal information that we receive online, through our website at www.norwalkgso.org, and offline or on-site at our events (collectively, our “Services”) from you, a user of our Services (“you”).

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1. INFORMATION WE COLLECT

1.1 Information You Provide to Us

We collect information that you provide directly to us when you use our Services (for example, when you apply for membership, sign up to our email list, or otherwise communicate with us), including:

- Contact information, such as name, email address, phone number, mailing address, and emergency contact information.
- Application or registration information, such as username, password, date of birth, gender, general interests, or other demographic information.
- Payment information, such as payment method data and purchases.
- Communications, such as content of messages you send us, and information related to your attendance at events.

1.2 Information We Collect Automatically

We may automatically collect internet and other electronic network activity information about you when you use our Services, including:

- Log information, such as time spent using our Services, login, and pages viewed.
- Device information or settings, such as hardware, operating system, browser, unique device identifiers, mobile network, and regional and language settings.
- Analytics data, either directly or via third-party tools, such as usage trends, demographics, referral links, and other analytics relating to our Services.

We collect this information using various tracking technologies, including cookies, pixels, tags, clear GIFs, web beacons, and similar technologies. You may be able to set your browser or device to notify you, delete or block cookies and other tracking technology by actively managing the settings, depending on the browser or device; however, please note that some features of our Services may not function properly without the use of such technologies.

1.3 Information from Other Sources

We may receive information about you from other sources, including: log information from social media services, payment or purchase information from payment processors, information provided from orchestra members or other individuals. We rely on these third parties to either have your consent or be legally permitted or required to disclose your information to us.

2. USE, DISCLOSURE, AND SECURITY

2.1 Use of Collected Information

We use information collected about you to operate our Services, including:

- Communication directly with you, such as sending you Service-related messages (like updates, resources, and notices), considering you for/managing your membership, and responding to your communications with us.
- Provision of Services, such as developing, maintaining, optimizing, and personalizing features and functionality of the Website or off-line events, including for internal analytics purposes.
- Protection of NGSO, such as preventing and addressing fraud, breaches of policies or terms, and threats or harm, and responding to mandated legal notices.

2.2 Disclosure of Collected Information

We may share information about you with third parties, including:

- Affiliates involved with internal operations pertaining to our Services, such as volunteers at events or rehearsals, members, and business partners.
- Third parties providing Services on our behalf, such as vendors, service providers, and contractors, only as needed to carry out their services, which may include payment processing, providing equipment, analytics services, etc.
- Publicly, when you post content to any public-facing forum, including social media pages or chat relays, which we may publish on our website or social media.
- As required by law or subpoena or if we reasonably believe that such action is necessary to: (a) comply with the law and the reasonable requests of law enforcement or to use as evidence in litigation in which NGSO is involved; (b) enforce our **Code of Conduct** or protect the rights, property, personal safety, security, or interests of NGSO, its members, or others; or (c) investigate, prevent, or take action regarding actual or suspected illegal activity, fraud, or potential violations of our **Code of Conduct** or Privacy Policy.
- In connection with a potential or actual company transaction, such as a merger, restructuring, reorganization, change of control, sale of assets, financing, acquisition of all or a portion of our business by another company or third party, or in the event of a bankruptcy or related or similar proceeding.

We may also disclose your information for any other purpose with your consent or at your direction.

2.3 Security

We employ technical and administrative measures designed to preserve the integrity and security of information collected or transmitted through our Services. No method of transmission over the internet or method of data storage is completely secure and we cannot guarantee the security of such information at all times in perpetuity; therefore, any transmission of information is at your

own risk. Further, we are not responsible for circumvention of any privacy settings or security measures we provide.

3. YOUR RIGHTS AND REQUESTS

3.1 Laws

NGSO is based in and governed by the laws of the U.S. state of Connecticut, which may have data protection laws that are different to the laws of your state or country and, in some cases, may not be as protective.

3.2 Modification and Deletion of Data

If you have any questions about reviewing, modifying, correcting, or deleting information you have provided to us through your account, or if you want to remove your information from our Services or publicly displayed content, please contact us directly (see our contact information in Section 5 below). We may not be able to modify or delete your information in all circumstances.

3.3 Communication Preferences

You can stop receiving promotional email communications from us at any time by clicking on the “unsubscribe link” provided in such communications or by contacting us directly (see our contact information in Section 7 below). We make every effort to promptly process all unsubscribe requests. You may not opt out of non-promotional Services-related communications (for example, registration confirmation, transactional communications, technical, legal, and security notices).

3.4 Children

Our Services are not intended to be used by children; as such, children under the age of 13 should not use our Services, visit our website, or provide any personal information to us for any reason. We do not knowingly collect or solicit any information from children as defined by the Children’s Online Privacy Protection Act (“COPPA”). In the event that we learn that we have inadvertently collected information from a child, we will delete such information in a timely manner.

4. CHANGES AND SCOPE

4.1 Changes to this Privacy Policy

We may modify this Privacy Policy from time to time and will notify you by publishing the most current version on our website. Continuing to use our Services after we have posted changes to this Privacy Policy signifies that you consent to such changes.

4.2 Out of Scope: Third Party Services

This Privacy Policy does not apply to information that you have provided or made accessible to third parties, such as other members, including group organizers and network administrators, and others with whom you may share information about yourself. Further, our Services may direct you to third-party websites or services, such as social media or networking sites or internet relay

chats, which have their own privacy practices. We do not accept any responsibility or liability for the policies or terms of such third parties.

5. CONTACT INFORMATION

If you have any questions or requests, you may contact NGSO at play@norwalkgso.org.